

pipeline



FALL 2010

A NEWSLETTER FOR CUSTOMERS OF THE OTAY WATER DISTRICT



New Automatic Bill Pay Service

The Otay Water District's new Automatic Bill Pay service will soon be available with enhancements requested by our customers. We encourage you to sign up for the service, which now includes:



- The option to pay your bill with a Visa or MasterCard account
- A comprehensive overview of all billing statements and a payment history
- The opportunity to go completely paperless and handle all bill pay services electronically

Enjoy the convenience and peace of mind that comes with knowing your payment will be automatically transferred from your bank or Visa or MasterCard account. Transfers are even made when you are on vacation or out of town on business so you can avoid missed payments and late fees. Save time, postage and check writing costs while gaining better control of your finances.

Customers using our existing system will need to sign up for the new service no later than October 31, 2010. The old service will be discontinued on November 25, 2010.

For your convenience, we have made it simple to sign up for the new system. To enroll, please follow the steps below:

- Visit www.otaywater.gov
- Select "Pay Your Bill Online"
- Register using your Otay Water District account number. The account number is listed on your billing statement
- Once registered, select the "Auto Pay" option and enter your payment preferences

The new Automatic Bill Pay service provides a convenient and secure method for paying your bill online and now includes more options than ever before.

If you do not have Internet access or have questions about registering for this new service, please call Customer Service at 619-670-2777 to speak to one of our representatives.

Otay Water District SUPPLY STATUS

LEVEL 1 - SUPPLY WATCH

Voluntary measures to stop waste. Repair leaks promptly. Wash cars with a bucket and shut-off nozzle.

LEVEL 2 - SUPPLY ALERT

Mandatory water use restrictions.

LEVEL 3 - SUPPLY CRITICAL

No new construction, annexations or development. Strict limits on water used for irrigation and non-public health purposes.

LEVEL 4 - SUPPLY EMERGENCY

Stop all landscape irrigation. No new construction, annexations or development.

The Otay Water District continues a Level 1 Supply Watch for its service area.

The Otay Water District thanks its customers for conserving water and their support of recycled water. Because of your strong efforts to conserve water and investments in recycled water infrastructure, Otay customers are avoiding strict mandatory conservation measures.

Thank you for your support.



Jamacha Road Pipeline Project Reaches Completion

The Otay Water District is pleased to announce the recent completion of the 5.1-mile Jamacha Road Pipeline Project in East County. The project, which included the installation of a new 36-inch in diameter pipeline and the replacement of older pre-existing pipes, will increase water supply and improve water reliability for the region.

Construction began in September of 2009 near Cuyamaca College in Rancho San Diego and is a key element of the East County Regional Treated Water Improvement Program. The pipeline connects to the San Diego County Water Authority's Flow Control Facility 14 located

near the intersection of South Third Street and Lexington Avenue in El Cajon. The completed project will make an additional 12 million gallons of water per day available during peak periods and an additional 16 million gallons per day available during off-peak periods.

The water will come from the Helix Water District R.M. Levy Water Treatment Plant. The pipeline and two recently completed 10-million gallon storage tanks in Rancho San Diego represent a \$50 million investment in water infrastructure in San Diego's East County.

Wipes Clog Pipes

Disposable does not always mean flushable.

Cleaning wipes and baby wipes do not dissolve and can clog sewer pipes and get stuck in sewer pumping equipment.

Be kind to your plumbing and keep sewer costs in check by disposing of used wipes in the trash, not in the toilet.



Fall Water Smart Gardening Festival

Saturday, November 13, 9:00 am-3:00 pm



Join us at the Fall Water Smart Gardening Festival where vendors from throughout Southern California will be selling drought tolerant plants perfectly suited to your San Diego garden. The bounty of choices that will be available include native plants, water smart perennials, succulents, trees, shrubs, herbs and more. Visit the "Ask the Experts" areas to get information from landscape designers, Master Composters and other plant and gardening specialists who will help cultivate your green thumb. In the Water Conservation Garden there will be full-sized examples of drought tolerant plants available for viewing and purchase. There will also be special activities to celebrate the launch of the Garden's new logo. Don't miss this water smart plant extravaganza!

Otay Water District Receives National Honor for Water and Energy Conservation

The Otay Water District has been selected by the Irrigation Association's Awards and Honors Committee to receive the 2010 National Water and Energy Conservation Award. The award recognizes the District for significant achievement in the conservation of water and energy relating to irrigation procedures, equipment, methods and techniques.

The annual awards program honors organizations throughout the country that are committed to promoting efficient irrigation and long-term sustainability of water resources for future generations.

Thank you to our customers for joining us in our dedication to water and energy conservation.



OTAY WATER DISTRICT - Board of Directors

The Board of Directors meets on the first Wednesday of the month at 3:30 pm in the Board meeting room. The public is encouraged to attend at 2554 Sweetwater Spring Blvd., Spring Valley, CA.

President
Jaime Bonilla, Division 2
jbonilla@otaywater.gov

Vice-President
Jose Lopez, Division 4
jlopez@otaywater.gov

Treasurer
Gary Croucher, Division 3
gcroucher@otaywater.gov

Boardmember
David Gonzalez, Division 1
dgonzalez@otaywater.gov

Boardmember
Mark Robak, Division 5
OtayWater@cox.net



For more class information and prices visit www.thegarden.org

Thur., October 14, 6:30 pm-8:30 pm

NEW!

Principles of Landscape Design

Learn the secrets of professional landscape design with local landscape designer Connie Beck. Avoid the common pitfalls of owner-designed landscapes. \$20 Members, \$30 Non-Members



Sat., October 16, 10:00 am-noon

OR

Sat., November 6, 9:30 am-11:30 am

Rainwater Collection for the Homeowner

Rainwater harvesting for homeowners. \$15 Members, \$25 Non-Members

Sat., October 23, 10:00 am-noon

FREE!

Home Composting Workshop

FREE home composting workshop taught by Certified Master Composters from the Solana Center for Environmental Innovation. To register for this class, please call The Solana Center at (760) 436-7986, x217 or visit www.solanacenter.org.

Sat., October 30, 10:00 am-1:00pm

Enhancing Your Outdoor Spaces with Dazzling Color Combinations

An in-depth course for garden enthusiasts or anyone needing help with color decisions led by Rosalie Dosik, landscape painter and certified fine arts instructor. Learn how to make excellent color choices for your plants, benches, walls, containers and arbors. The last 30 minutes of this class will be devoted to answering your questions about specific color issues. You will never see color the same way again! \$20 Members, \$30 Non-Members

Fabulous Figs!

This is one of my favorite fruit times of the year. Just after late summer's heat dissipates (not that we had much heat this year), my figs start to ripen.

Fig trees are very easy to grow. They take full sun, any type of soil and very little water (once established), though they grow faster and fruit better with a bit more water.

Bare root fig trees will appear in our nurseries in another month or so, so this is a good time to sample the ripe fruits and decide which is your favorite.

Bare root figs are dormant so they look like sticks. Don't be put off. Once spring arrives, they'll sprout leaves.

After you purchase your bare root fig, cut the trunk back to about two feet tall. This practice encourages the tree to form low branches, which makes fruits easy to reach.

To plant, dig a hole big enough to fit the roots without bending them. Notice the soil line on the trunk? That's as deep as you want to plant.

Fig roots are gopher gourmet. So, before you plant, line the planting hole with a hardware cloth or a gopher basket. Tree roots get through the wire mesh but gophers don't.

Add a few handfuls of worm castings into the planting hole, place the tree, then refill with unamended soil. Paint the bark with 50/50 white acrylic house paint and water so the bark doesn't sunburn.

Make an irrigation basin around the base of the tree and deep water after planting. Mulch around the irrigation basin.

Pick figs when super soft. They will not ripen off the tree and you do not want to bite into an under ripe fig. They are filled with white, sticky latex whose taste you will never forget.

A fig tree can grow 20 feet tall and wide, but can be pruned small to keep fruit in easy reach. Or, espalier your fig against a trellis. Prune just after harvest. Next year's fruit form at branch tips, so if you wait too long, you'll prune off next year's crop!

Figs start to fruit after a few years in the ground. Some varieties produce a small, late spring crop (called the "breba" crop) in addition to the main crop.

There are dozens if not hundreds of fig varieties. In the nursery, you'll typically find 'Mission' or 'Brown Turkey,' both dark colored figs with deep pink flesh. You might see yellow 'Genoa' or green-and-yellow striped 'Panachee' whose flesh is the color of raspberries. All are wonderful.



Nuevo Servicio de Pago Automático

Muy pronto estará disponible el nuevo sistema de pago automático del Distrito de Agua de Otay con las mejoras solicitadas por nuestros clientes. Lo invitamos a inscribirse para este servicio, que ahora incluye:



- La opción de pagar su factura con su cuenta de Visa o MasterCard
- Una descripción completa de sus estados de cuenta e historial de pagos
- La oportunidad de manejar sus servicios de pago por internet

Disfrute de la comodidad y la tranquilidad de saber que su pago se transferirá automáticamente de su cuenta de banco o cuenta de Visa o MasterCard. Las transferencias se hacen incluso cuando usted está de vacaciones o fuera de la ciudad por negocios para que pueda evitar pagos atrasados y recargos por retraso. Ahorre tiempo, gastos de envío, y costos de emisión de cheques, y obtenga un mejor control de sus finanzas.

Los clientes que actualmente utilizan nuestro sistema tendrán que inscribirse a este nuevo servicio a más tardar el 31 de octubre del 2010. El antiguo servicio será descontinuado el 25 de noviembre del 2010.

Para su comodidad, le hemos facilitado la inscripción al nuevo sistema. Para inscribirse al nuevo servicio de pago automático, por favor, siga los siguientes pasos:

- Visite la página de internet www.otaywater.gov
- Seleccione " Pay Your Bill Online " "Pagar su Cuenta por Internet"
- Inscribese utilizando su número de cuenta del Distrito de Agua de Otay. El número de su cuenta aparece en su estado de cuenta
- Una vez registrado, seleccione "Auto Pay" "Pago Automático" y anote su preferencia de pago

El nuevo servicio de Pago Automático proporciona un método conveniente y seguro para el pago de su estado de cuenta por internet y ahora incluye más opciones que nunca.

Si no tiene acceso a Internet o si tiene preguntas acerca de cómo inscribirse para este nuevo servicio, por favor llame al departamento de Servicio al Cliente al 619-670-2777 para hablar con uno de nuestros representantes.

Distrito de agua de Otay Estado del Suministro de Agua

SEQUIA – NIVEL 1 ESTADO DE VIGILANCIA

Medidas voluntarias para detener los residuos. Reparar las fugas rápidamente. Lavar su auto con una cubeta y una manguera con boquilla de cierre automático.

SEQUIA – NIVEL 2 ESTADO DE ALERTA

Restricciones obligatorias del uso del agua.

SEQUIA – NIVEL 3 ESTADO CRITICO

Ninguna construcción de anexos o desarrollos nuevos. Límites estrictos de la cantidad de agua utilizada para el riego y otros usos que no incluyen proyectos de salud pública.

SEQUIA – NIVEL 4 ESTADO DE EMERGENCIA

Alto al riego de jardines Ninguna construcción de anexos o desarrollos nuevos.

El Distrito de Agua Otay continúa en Estado de Vigilancia de Sequia-Nivel 1 para su área de servicio.

El Distrito de Agua Otay agradece a sus clientes por conservar agua y por su apoyo del uso de agua reciclada.

Debido a sus esfuerzos por conservar agua e inversiones en la infraestructura de agua reciclada, los clientes de Otay están evitando medidas estrictas y obligatorias para la conservación del agua.

Gracias por su apoyo.

Toallitas desechables obstruyen las tuberías

Desechable no siempre significa desechable.

Toallitas húmedas de limpieza o para bebé no se disuelven y pueden obstruir las tuberías de la alcantarilla y se atascan en los equipos de bombeo del alcantarillado.

Sea amable con sus tuberías y mantenga controlado los costos de alcantarillado eliminando las toallitas usadas en la basura y no en el inodoro.



FOR MORE INFORMATION ABOUT THE OTAY WATER DISTRICT CALL 619.670.2222 OR GO TO WWW.OTAYWATER.GOV