

OTAY WATER DISTRICT
SPECIAL MEETING OF THE BOARD OF DIRECTORS
SINGING HILLS RESORT AT SYCUAN (**OLIVE ROOM**)

3007 DEHESA ROAD
EL CAJON, CALIFORNIA
SATURDAY
March 20, 2004
9:00 A.M.

AGENDA

1. ROLL CALL
2. PLEDGE OF ALLEGIANCE
3. APPROVAL OF AGENDA
4. PUBLIC PARTICIPATION – OPPORTUNITY FOR MEMBERS OF THE PUBLIC TO SPEAK TO THE BOARD ON ANY SUBJECT MATTER WITHIN THE BOARD'S JURISDICTION BUT NOT AN ITEM ON TODAY'S AGENDA

INFORMATION / ACTION ITEMS

5. DISCUSSION OF 2004 BOARD MEETING CALENDAR

WORKSHOP

6. STATE OF THE DISTRICT (GRIEGO) [15 minutes]
7. STRATEGIC PLAN UPDATE
 - a) FISCAL YEAR 2004 RESULTS (Stevens) [15 minutes]
 - b) PERFORMANCE MEASURES (Stevens) [15 minutes]
 - c) DEPARTMENT STRATEGIC PLAN PRESENTATIONS FOR FISCAL YEAR 2005
 - i. Engineering and Planning (Arbabian) [10 minutes]
 - ii. Development Services (Posada) [10 minutes]
 - iii. Water Operations (Porras) [10 minutes]

- iv. Administrative Services (Sarno) [10 minutes]
 - v. Human Resources (Williamson) [10 minutes]
 - vi. Finance (Beachem) [10 minutes]
 - vii. Information Technology (Stevens) [10 minutes]
 - viii. Community and Government Relations (Buelna) [10 minutes]
8. LUNCH (noon)
9. BOARD DISCUSSION REGARDING FISCAL YEAR 2005 STRATEGIC PLAN (GRIEGO) {1:00 p.m.} [30 minutes]
10. MARSTON AND MARSTON, INC. REPORT (M. MARSTON) [30 minutes]
- a) CUSTOMER SURVEY
 - b) COMMUNITY OUTREACH
11. PRESENTATION ON BROWN ACT (CALDERON) [20 minutes]
12. ADJOURNMENT

All items appearing on this agenda, whether or not expressly listed for action, may be deliberated and may be subject to action by the Board.

If you have any disability which would require accommodation in order to enable you to participate in this meeting, please call the District Secretary at 670-2280 at least 24 hours prior to the meeting.

Certification of Posting

I certify that on March 18, 2004, I posted a copy of the foregoing agenda near the regular meeting place of the Board of Directors of Otay Water District, said time being at least 24 hours in advance of the special meeting of the Board of Directors (Government Code Section §54954.2).

Executed at Spring Valley, California on March 18, 2004.

Susan Cruz, District Secretary