EXPRESS SCRIPTS®

Now get prescription savings *and* enhanced pharmacy care as part of your plan.

Welcome to the **Medco Pharmacy**®

Greetings

Express Scripts and Medco have come together as one company to manage your prescription benefit. Our goal is to help you use your prescription drug benefit to its fullest advantage.

For the millions of people we serve, the **Medco Pharmacy** is central to this goal. We provide personalized pharmacy care designed to help improve and maintain your health, help enhance your safety, and save you money.

We're dedicated to conveniently delivering the medications you need right to you, at the lowest possible cost under your plan.

And if you or a family member is taking certain long-term medications, get the medication expertise of Medco Specialist Pharmacists. They're ready to help 24 hours a day.

Specialized care, savings, and convenience

Find out how you could get all three through your prescription drug benefit and the **Medco Pharmacy** mail-order service!

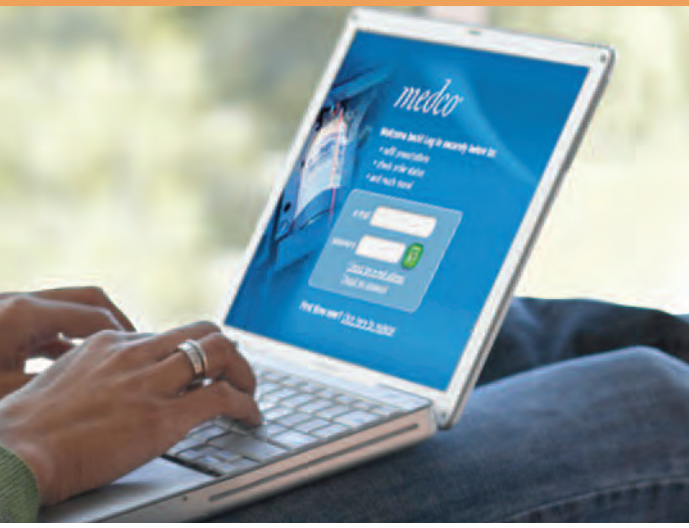
Call us 24/7 at 1 800 633-2662!

Look inside at all you already have with the **Medco Pharmacy.**

Detach the information card inside the back cover and keep it handy when you visit your doctor.

Detach the information card inside the back cover and keep it handy when you visit your doctor.

MEDCO ONLINE



medco.com®: The fast, easy way to manage your prescriptions

Register online at **www.medco.com** so you can:

- Find out whether there are potential lower-cost options available under your plan that could save you money—using the **My Rx Choices®** prescription savings program.
- Track your prescriptions and order refills.
- Contact a pharmacist. Click "Contact us." Then under "Need to contact a pharmacist?" select "Ask the pharmacist."

(over, please)

- Receive time-sensitive medication alerts.
- Check your plan's coverage under "Benefit highlights."
- Obtain claim forms, order forms, and additional fax forms.
- Locate a participating retail pharmacy in your area.

Visit **medco.com** today!

SAVING WITH GENERICS

Get safe, effective medications and the same health benefits—for less money.

If you're taking a brand-name drug, talk to your doctor and ask whether a less expensive generic drug could treat your condition. If your doctor agrees, ask your doctor to write a new prescription for the generic that you can fill under your plan.

Generic drugs can cost about 30% to 80% less than brand-name drugs!*

(over, please)

Eight in 10 prescriptions filled in the United States are for generics†—not surprising since they may cost substantially less than their brand-name versions.

Like brand-name drugs, generic drugs that are approved by the U.S. Food and Drug Administration:

- Can be expected to work the same way in the body
- Can be taken the same way
- Can be used to treat the same condition

Keep your quality of care high and your costs low.

Doctors want to help keep their patients' healthcare costs affordable, so it's always okay to ask whether your prescription is available as a generic drug.

Call us at 1 800 633-2662 to see whether you could save on your medications.

*U.S. Food and Drug Administration. Are you taking medication as prescribed? http://www.fda.gov/downloads/ForConsumers/ConsumerUpdates/UCM165097.pdf. Published June 2009. Accessed July 12, 2012.

†Facts and myths about generic drugs. U.S. Food and Drug Administration website. http://www.fda.gov/Drugs/ResourcesForYou/Consumers/BuyingUsingMedicineSafely/UnderstandingGenericDrugs/ucm167991.htm. Updated October 13, 2009. Accessed July 12, 2012.

Use the **Medco Pharmacy** for savings, support, and convenience.

When you get long-term drugs* at a retail pharmacy, you could be paying more than you need to. Order them by mail through the **Medco Pharmacy.**

- Your medication will usually cost less than at a retail pharmacy under your plan.
- Get up to a 90-day supply delivered right to you—**with free standard shipping!**
- Your prescriptions go through multiple safety and advanced quality checks to ensure you get the right medication.
- You have 24-hour phone access to pharmacists who are ready to help you and are available to focus exclusively on your medications.
- You can easily order refills online, over the phone, or by mail.

(over, please)

Start getting your long-term drugs through the **Medco Pharmacy.** Choose one of these two ways:

1. Call us at 1 800 633-2662 and let us do all the work. For most medications, we'll be able to contact your doctor and arrange for your first mail-order supply.

2. Ask your doctor for a new prescription for up to a 90-day supply, plus refills for up to 1 year (if appropriate). Then have your doctor fax the prescription to the **Medco Pharmacy** by using the enclosed form. (Only your doctor can fax your prescriptions.)

You'll typically receive your medication within 8 days after we receive your order. Refills generally arrive in 3 to 5 days.

For short-term prescriptions, such as antibiotics, please continue using a retail pharmacy. Your prescription drug benefit gives you access to nearly 60,000 retail pharmacies nationwide, including most major drugstores. To find a participating retail pharmacy, visit us online at **www.medco.com** and click "Locate a pharmacy" or call us.

Call 1 800 633-2662 to see whether you could save on your medications.

*Long-term drugs are those you take to treat an ongoing condition, such as high blood pressure or high cholesterol.

MEDCO SPECIALIST PHARMACISTS

Get the reassurance of expertise. Talk to a Medco Specialist Pharmacist.

If you need a medication used to treat certain long-term conditions, take advantage of the personalized care and medication expertise of a Medco Specialist Pharmacist. These pharmacists have received specialized training in the medications used to treat conditions including:

- High cholesterol
- High blood pressure
- Depression
- Diabetes
- Asthma
- Osteoporosis
- Cancer
- Migraine headache

Better still, you don't have to pay extra for this enhanced level of care. It's already part of your prescription drug benefit services!

- Medco Specialist Pharmacists at the **Medco Pharmacy** are available by phone **24/7** to help you understand and manage the medications used to treat conditions such as those listed above.

(over, please)

- These pharmacists can help identify potential health risks, such as side effects and unsafe drug interactions.
- They also know your plan, so they can talk with you or your doctor about potentially lower-cost medication alternatives, such as generics and preferred brand-name medications.
- Conversations with Medco Specialist Pharmacists are private, which means that you can feel comfortable asking even personal and sensitive questions about your medications.
- A Medco Specialist Pharmacist may even call you or your doctor to help make sure your medications will work safely together.

Have prescription questions? Call a Medco pharmacist or Medco Specialist Pharmacist, 24/7, at 1 800 633-2662.

DETACH THIS CARD
and place it in your wallet.

Take it with you when you go to the doctor. It could help you save money on your prescriptions!

EXPRESS SCRIPTS®

For current long-term medications:

Call the **Medco Pharmacy** at **1 800 633-2662** to see if you could save money by getting up to a 90-day supply.

Tear here.

When your doctor gives you a new prescription:

- Ask whether a generic medication may be right for you.
- For long-term use, ask for up to a 90-day supply, plus refills for up to 1 year (if appropriate), that you can order through the **Medco Pharmacy** mail-order service. You'll usually pay less than you would for the same quantity at a retail pharmacy.
- If you need medication right away, also ask for a 30-day prescription that you can fill at a participating retail pharmacy.

You'll typically receive your medication from the **Medco Pharmacy** within 8 days after we receive your order. And standard shipping is free!

Tear here.

BR40655K

Take this fax form to your doctor.

Doctors frequently send 90-day prescriptions by fax. So don't hesitate to ask your doctor to fax your new long-term prescription to the **Medco Pharmacy.** It's fast and easy!

Prescription Fax Form

The Medco Pharmacy

Patient: Please fill out step 1 and bring this form to your doctor. This prescription request is only authorized when faxed from the physician's office. Please copy this form for your other medication(s).

Physician: Please fully complete steps 2 to 5 below to help ensure timely processing of your patient's prescription.

Questions? Call Customer Service at 1 888 327-9791.

34302

PRG1581-4

Step 1. Please complete the required information below.

Member Name (Cardholder): _____
(First) (Last)

Shipping Address: _____ City _____ State _____ Zip Code _____

Step 2. Patient Information:

Patient DOB: _____

Please check all that apply:

Allergies:

- ❑ None ❑ Sulfa ❑ Penicillin
- ❑ Aspirin ❑ Codeine ❑ Iodine

Medical Conditions:

- ❑ Heart Attack/Angina ❑ Heart Failure
- ❑ Asthma ❑ High B.P.
- ❑ Ulcer ❑ Glaucoma

Other _____

_____

Step 3. Please Write or Attach Prescription Below.

Prescription watermark security forms will obscure legibility when faxed.

Prescriber's Name and Address Required →

Patient Name:

Address:

Issue Date: ____/____/____

Rx

Refills:

_____
Substitution Permissible - Prescriber Signature
(We cannot accept Signature Stamps)

_____
Dispense as Written - Prescriber Signature
(We cannot accept Signature Stamps)

Step 4. Prescriber Information:

Prescriber Fax No.

_____

Print Prescriber's Name

_____

NPI

_____

Step 5. Sign and Fax Back to:

1 800 837-0959

Please do not fax with a cover sheet. We do not accept CII prescriptions via fax. Fax forms will only be accepted if faxed directly from a prescriber's office. Most patients can receive a 90-day supply plus refills up to 1 year where appropriate.

Confidentiality Notice: This telecopy transmission contains confidential information belonging to the sender that is legally privileged. This information is intended only for the use of the individual or entity named above. The authorized recipient of this information is prohibited from disclosing this information to any other party. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or action taken in reliance on the contents of this document is strictly prohibited. If you have received this telecopy in error, please notify the sender immediately to arrange for the return of this document.

Medco facsimile machines are secure and in compliance with HIPAA privacy standards.

Medco Pharmacy
fax order form

→ Take this form to your doctor.

→ Ask for a 90-day supply for your next refill and your doctor will fax it to us.

→ OR call us directly at 1 800 633-2662 and we'll do all the work!

You could get the same amount of medication for less money!

Call us at 1 800 633-2662 to see whether you could save on your medications by mail through the **Medco Pharmacy.**

If you're hearing-impaired, TTY is available toll-free at 1 800 759-1089.

24/7 phone support

Call us anytime to:

- Price a medication.
- Check the status of your order.
- Order refills.
- Obtain claim forms, order forms, and envelopes.
- Talk to a Medco pharmacist about any of your medications.

Take advantage of the many benefits of the *Medco Pharmacy* today! Call 1 800 633-2662.

Express Scripts manages your prescription benefit for your employer or health plan. Medco is now part of the Express Scripts family of pharmacies.

© 2012 Express Scripts Holding Company.
All rights reserved.
BR40516O-06/12

EXPRESS SCRIPTS®